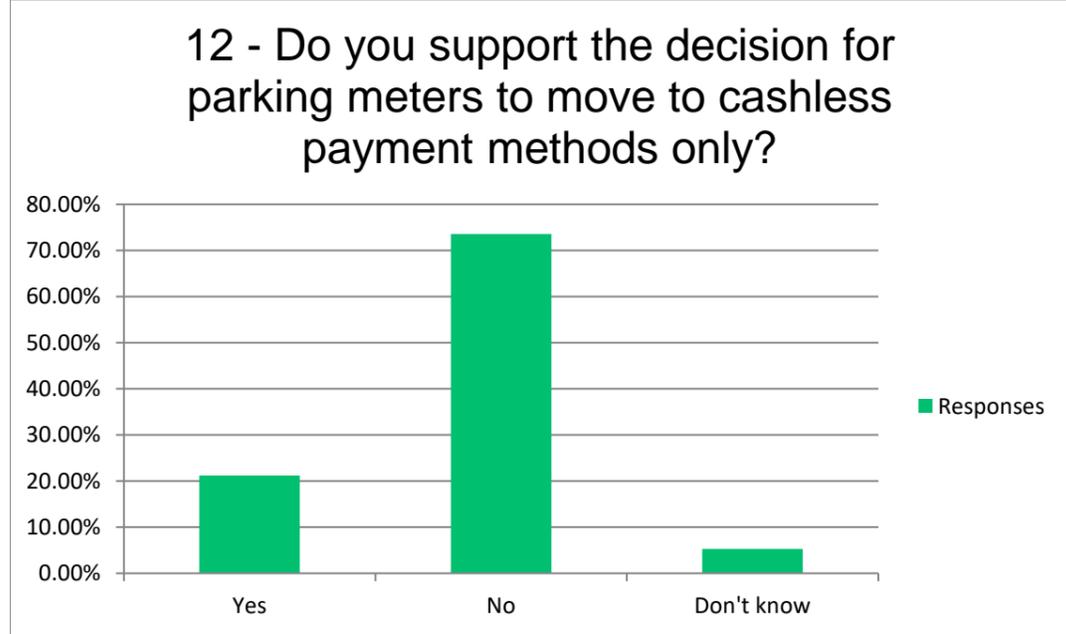


Cashless Parking

12 - Do you support the decision for parking meters to move to cashless payment methods only?

Answer Choice	Percentage	Responses
Yes	21.16%	149
No	73.58%	518
Don't know	5.26%	37
Tell us why		475
<b>Answers Skipped</b>		<b>704</b>
		<b>89</b>



Respondent ID	Date	Response
11448072	Dec 05 2020	Some should still be cash for those who need them
11448071	Dec 05 2020	(such a move would discriminate against some people
11448070	Dec 05 2020	Will limit parking for older people especially
11448068	Dec 05 2020	Not everyone has an alternative method of payment
11448004	Dec 04 2020	In my family in another town I have seen the difficulty my mother has, she has to go with family the day before to try to understand the machine. Not acceptable cash means some elderly people will be unable to park in york. It forces them to monks cross. It takes away their choices
11448001	Dec 04 2020	It discriminated against people with no bank account or card

11448001 Dec 04 20 Stops older residents visiting york

11447985 Dec 04 20 Does anyone carry cash anymore? I don't.

11447983 Dec 04 20 I rarely use cash these days, and certainly never have change.

I have struggled to use these machines before and I am in my 30s and literate, I have witnessed elderly people struggling and had to step in to help them as they were going to give up and go home.  
11447978 Dec 04 20 My own father in law refuses to use contactless even in shops.

I get regular errors when trying to pay with my debit card - possibly because I am from out of York and payment is contactless - I've had more success with my credit card, but that's not ideal. I have  
11447971 Dec 04 20 also helped other people pay to park by using my card when they only had cash.

I have seen in society the last few years that it is illegal to discriminate against anyone on the basis of race, colour, religion or orientation yet the establishment seems to think it ok to discriminate against those using legal tender which is extremely concerning. There are many people of all age groups who are being excluded from society by this relentless move to cashless society. This is immoral and abhorrent in what is meant to be a democracy. I am 36 and pay only in cash as I strongly believe in the value of cash in society and the rights of all people to move freely with access to all services, shops etc. Your own research suggests 14% of people still pay cash on council meters-is it now ok to restrict their movement and access to our city? Also if even a proportion of those people no longer enter the city centre for shopping etc what will be the true cost of their withdrawal from the local economy? Our city centre desperately needs support and a lot more encouragement for people to use local independent shops-this is the real economy and benefits local employment and society. The exclusion from the city centre will undoubtedly force more people to drive to out of town shopping centres thus increasing pollution from more cars travelling longer distances and thereby throwing any 'green' agenda into serious question while at the same time in my opinion illegally  
11447940 Dec 04 20 discriminating against those who believe in cash within society.

11447932 Dec 04 20 This assumes everyone uses contactless

11447893 Dec 03 20 find signs on existing machines hard to read Also bar codes can be forged on car parking signs,

11447888 Dec 03 20 You are looking at taking the choice away from those who only use cash. Some people don't have cards.

11447887 Dec 03 20 Because apps don't always work and we are ripped off by having to pay extra 'admin' fees

11447881 Dec 03 20 Because I don't like to use cards I have very limited use of technology especially on my phone as it's difficult to see and use.

11447881 Dec 03 20 I want to use cash I don't have a smart phone and not happy to use my credit card especially after hearing people stick fraudulent QR codes over official ones and have lost lots of money.

11447834 Dec 02 20 Don't like paying via an app

11447796 Dec 01 2020 Prefer simplicity of cash payment. Find other methods stressful. Less likely to shop in city centre and use the park and ride facility.

11447770 Dec 01 2020 Taking away people choice. Forcing them to use a method they cannot or dont want to use.

Card and app payments are highly unreliable, and the removal of cash payment's would alienate people such as myself. Paying for goods and services makes it easier for some to manage finances effectively, which is crucial whilst there is a cost of living crisis.

11447751 Dec 01 2020

11447677 Nov 30 2020 Not all people can use, or feel secure using their phones or are able to download apps.

Technology doesn't always work. I have tried pay by phone and the app was appalling. It just didn't work. People without smartphones have no chance and older people already struggle with this sort of on line only tasks.

11447664 Nov 30 2020

11447567 Nov 29 2020 if app only elderly are discriminated against and disfranchised if not own a mobile phone

You will be preventing a portion of the population from using the machines. A lot of elderly people or those with disabilities that do not entitle them to blue badges do not have contactless cards or devices. These are arguably the people that need the parking in town the most for accessibility reasons.

11447546 Nov 29 2020

It's insane that there is even discussion about this. It's 2023 and I, like a lot of people, haven't carried cash for years. There are no barriers to having pre-paid debit cards so people saying they need to use cash are just being deliberately obstructive.

11447546 Nov 29 2020

11447509 Nov 29 2020 Prefer to pay by cash. Paying by card can be complicated for the elderly and time consuming. Many more machines would be required to avoid ques.

Cash is the foundation of society, given the amount it costs to park I absolutely disagree it costs £90,000 a year to handle cash, when millions are brought in from car parks. Tiny cost saving to cause so much disruption to those who either can't or don't want to use cash. Almost everywhere where they have imposed QR codes, apps or card machine led to fraud. Also Margate car park the temporary suspension of using cash is a way of distorting the figures to justify saying cash use down.

11447507 Nov 29 2020

I strongly feel that removing the choice of cash payments forces people down a route they don't want to go. Also, there is bias in this consultation as there is no reference to the charges levied when paying by other means. The Council would be sending a message to retail and hospitality providers that they should also remove this choice from citizens.

11447507 Nov 29 2020

11447503 Nov 29 2020 Whilst I usually pay by debit card or phone I know some people who only use cash and this would make parking difficult for them

11447503 Nov 29 2020 Because you can then spend the £100,000 per year on much needed children's services

11447498 Nov 29 2020 Simple, easy to use, no need for cash.

11447460 Nov 28 2020 Are parking charges going to reduce given the £90k saving?

11447459 Nov 28 2020 It is a major deterrent to visiting York

11447455 Nov 28 2020 even with a valid card, the machines often do not work for me, and I have to revert to cash

11447446 Nov 28 2020 Need both options

11447445 Nov 28 2020 See previous comment. I think you could switch to some card only as long as you make it very clear on signs when you come into the car park that a) they are card only and b) where the nearest cash carpark is

11447348 Nov 27 2020 What about the residents who do not want to use this method and were happy to pay cash?

11447347 Nov 27 2020 Because it excludes the most deprived people from accessing parking.

11447334 Nov 27 2020 It disadvantages people who don't have a mobile phone, and who prefer not to carry credit or bank cards with them every time they go to town.

11447300 Nov 27 2020 No Credit Card.

11447295 Nov 27 2020 It is more complicated to use cashless and could cause problems and stress for some people. It may be appropriate to change to cashless in the future but not yet.

11447286 Nov 27 2020 Yes, provided they work (on a few occasions, I experienced connection problems making cashless payment impossible.) and, crucially, that there is no additional booking fee added as that is the case at the moment.

11447280 Nov 27 2020 It's important to have the option especially for older people who only use cash and struggle with technology

11447268 Nov 26 2020 Concerned that people avoiding abusers will be at risk of having digital payments and therefore location viewed illegally by the abusers

11447263 Nov 26 2020 Although I don't have to pay for parking I object to going cashless for all the reasons you list but also because of the scam QR codes that are applied when that is the way of paying

11447262 Nov 26 2020 Not everyone has a digital/cashless option. Cash transactions are better for budget management & flexibility.

11447260 Nov 26 2020 Some people may not have access to chip and pin cards or would have access to the internet to pay online

11447253 Nov 26 2020 Some people don't have cards/smartphones and it's not just the older generation. I keep an amount of cash in my car purely for paying at the car park. We have the right to choose if we want to pay cash or card this should not be taken away from us.

11447252 Nov 26 2020 Not always able to have smart phone available

11447250 Nov 26 2020 parking machines can be complicated to use for older people

11447244 Nov 26 2020 I don't use cards to pay

11447243 Nov 26 2020 I use card but would not use pay by phone ever. I think lots of older people would use cash

11447225 Nov 25 2020 Reduction in cost to the council

11447218 Nov 25 2020 I wear varifocal glasses. The machines are so poorly lit, and the instructions are so poor, that you have to get close to them to work out what to do. Payment by cash is easy enough. But you have to look through the bottom of varifocal lenses at that short distance, so it is impossible to actually read what's on the machine, particularly after dark. I had to give up and leave. Removing the option to pay by cash would exclude me completely.

11447213 Nov 25 2020 It is awkward, apps require too much personal information, it is very unfair on those who don't have access to non cash ways of paying it is liable to problems such as hacking and mechanical failure it also reduces employment and footfall - parking attendants on streets and in car parks can add to a sense of safety

11447208 Nov 25 2020 Machines are unreliable and very slow, they often say card reader not working which causes massive inconvenience to users. Cash payment is a reliable alternative so the option to use both payment methods is vital. Had to queue for 10 minutes this morning due to faulty machine and people had no cash to get a ticket.

11447205 Nov 25 2020 Please see below

11447184 Nov 24 2020 Many people don't have an alternative to cash. I don't have a smart phone & I don't like using a card in these machines.

11447112 Nov 23 2020 Increase cost due to booking fee

11447032 Nov 22 2020 Affect on people who only use cash and is too complicated for the elderly?? Age discrimination??

11447032 Nov 22 2020 Cheaper for the council. Easy payment.

11447031 Nov 22 2020 Marginalises those who don't have smartphones or who may be un-banked

11447031 Nov 22 20 This would prevent me from using council car parking, so i will no longer go into the town centre.

11447030 Nov 22 20 Should have a cash option

11447030 Nov 22 20 Prefer to use cash for small amounts - usually i only park in evenings at £1 with minster badge.

11447029 Nov 22 20 Prefer to pay cash

11447028 Nov 22 20 I prefer to pay by cash

11447028 Nov 22 20 No other means to pay or phone

11447028 Nov 22 20 Its another move towards a cashless society. I don't want another app on my phone.

11447026 Nov 22 20 Too many elderly or younger, people do not have the card.

11447026 Nov 22 20 Only if there is a top up and pay option. Not the need to use an app on phone

11446987 Nov 22 20 Can see the advantages but concerned about elderly users.

11446985 Nov 22 20 Had too many problems in other cities with cashless parking. I have paid cash and parked in other town why others have been trying to sort all the cordless payments. Having to register with various companies to start and end parking isn't good.

11446980 Nov 22 20 There are people who don't have cards and smartphones ie some of the older generation

11446953 Nov 21 20 Disproportionate effect on some in society, notably some elderly people and those with limited access to banking

11446951 Nov 21 20 No means to pay any other way.

11446951 Nov 21 20 Prefer to use cash.

11446951 Nov 21 20 Unfair to disabled and elderly.

11446950 Nov 21 20 See no.9.

11446950 Nov 21 20 Cash is still very much alive.

11446950 Nov 21 20 Disabled people with learning difficulties / mental health.

11446950 Nov 21 20 Discrimination against older / disabled people that don't have / can't use smart phones / apps.

11446949 Nov 21 20 Many elderly people do not have a smart phone to use.

11446949 Nov 21 20 Same people will always find cash easier.

11446949 Nov 21 20 York councils record for payments is poor. Remember the lental bridge fiasco.

11446948 Nov 21 20 Scared of breaking down.

11446941 Nov 21 20 Not happy to use credit card, do not feel QR codes are secure, have never used telephone. Do not wish cash to become extinct.

11446920 Nov 21 20 We are elderly, have no smart phone, but would be able to pay with debit cars. Other elderly people may not be able to do so, if they have no debit card or smart phone.

11446917 Nov 21 20 It's premature at the very least. You'll exclude hundreds of local people, many unable to respond to this survey, assuming they're even aware of it.

11446917 Nov 21 20 It will limit ability to park. It's against residents right to use current currency in cash

11446891 Nov 21 20 For people who don't carry cash or for the older generation that only use cash to pay will struggle to park in the city

11446891 Nov 21 20 Don't think current cashless payment systems (RingGO/EasyPark and PayByPhone) are value for money or secure. A unified approach between all councils would be favourable.

11446866 Nov 21 20 I understand the logic and largely approve, providing facilities were put in place for those who need to pay cash to get parking (e.g. can pay at a kiosk/shop within 24 hours). Also, the card machines break or fail regularly, which is a worry as the only alternative of phone payment is more expensive and relies on patchy signal.

11446794 Nov 20 20 The people without smart phones & debit cards will be left high and dry.

11446764 Nov 19 20 Some people still use cash as their only way of paying , there are more than you think

11446738 Nov 19 20 pay to go app. does not work properly, have spoken to several people about it. If you changed to a good uk app then I am fine. There is absolutely no way pay by phone can be contacted - typical useless American tech company. Can we not go for an app made here, contactable and usable all around the country.

11446716 Nov 18 20 Because I don't really carry cash

11446713 Nov 18 20 Flexible payment methods should be available to everyone. Not just those with technology at their fingertips

11446709 Nov 18 20 The card option on car parks often doesn't work,that would leave only the option to use a phone

11446707 Nov 18 20 Both options need to be available

11446703 Nov 18 20 Very alienating for old people. Regularly don't work or have issues. Was defrauded the day after using a "cashless" machine last year.

11446646 Nov 17 20 I never have cash

11446599 Nov 17 20 It's not inclusive to those who don't have phones, apps, disabled, elderly and not convenient to just have this option. Need to have cash option too

11446559 Nov 16 20 Apart from the inconvenience to someone like me, I'm aware of others for whom cash is their only method of paying. Especially true for disabled people, older people and those without bank cards

11446545 Nov 16 20 By having a cashless method you would be putting your interests above the many minority groups who rely on cash, and you would be supporting neoliberals wanting a cashless and more controllable society. Disadvantaged groups could include: : people who loathe banks or who shun them for religious or ethical reasons; people who prefer to use only cash, such as the poor and indebted so they can control their expenditure; and people who want to protect our rights and freedoms.

11446525 Nov 16 20 Don't usually have any cash with me

11446512 Nov 16 20 As an occasional visitor to York, who finds parking close to our intended destination in the city very difficult, the ability to park in normally restricted areas using the Blue Badge, is often the only option left open to us. We do not use cards in any machines as we find them confusing and can never be sure that we have completed a transaction or selected the correct option.

11446508 Nov 16 20 Make things difficult for a significant minority. Unwelcome move in the race to become a cashless society

11446478 Nov 15 20 Cash is of vital importance to society and needs to be an accepted means of payment for future generations. The move to cashless is like something out of George Orwell's 1984.

11446463 Nov 15 20 Never use cash. Haven't for some time.

11446448 Nov 15 20 There are a lot of people on low income and the elderly that still use cash. This is very discriminatory

11446431 Nov 15 20 convenient, easier than carrying cash.

Not everyone can pay by cashless methods. These people are often more vulnerable, e.g. the elderly if they don't have smartphones or bank cards, victims of domestic abuse who may not have access to cashless methods or need to pay by cash to remain safe. Such people will be excluded from being able to park in council car parks, and therefore are excluded from all of the key services and amenities located in the city. Even though the number of people using cashless methods are a small minority, that does not mean that they do not matter. Access to car parks is essential and the budget should not be cut in this area. Other less important budget areas could be cut instead (the subsidised cafe/restaurant in Parliament is an utter waste of taxpayer money, put that money into

11446420 Nov 15 20 councils' car park budgets).

11446413 Nov 15 20 Inconvenience

Where social isolation is at its highest, especially with the effects of Covid introducing this cashless system will prevent older people from parking at the City centre. We see not there yet where

11446406 Nov 15 20 everyone can use card/phone to pay.

11446365 Nov 14 20 As long as there's an option to pay by card this wouldn't be a problem.

11446358 Nov 14 20 People of low incomes dont always have cards. So it means they can't park

11446352 Nov 14 20 Cash is expensive to collect and this is money CYC can no longer afford

11446343 Nov 14 20 Discriminates against people who can only use cash - predominantly the elderly..

11446340 Nov 14 20 I do not wish to become a cashless society I prefer to use cash

Lots of people still don't have cards and stuff. It is useful to have several options Incase you've left cards at home. Councils should also be accommodating everyone regardless of how they wish to

11446322 Nov 14 20 pay for council services

11446309 Nov 14 20 I use cash - convenient and quick. No smart phone

The phone parking lines and apps are notorious for being intermittent in their operation . Not only that to pay by phone takes ages , whereas to pop some coins on the meter takes seconds. Also, not everyone wants to use an app to pay as some don't have smart phones. Best to provide visitors the choice .

Being electroshypersensitive, I do not use a mobile phone because doing so causes me immediate and long lasting health problems - and hurts! So if I can't use cash to park, how am I to pay? The bus has Wi-Fi which is also a serious problem for me. I don't go into town often (too much radiation) but have to sometimes for medical appointments etc. which would be impossible if I couldn't park.

11446109 Nov 11 20 I do not always have the correct coins

11446079 Nov 10 20 We need to have both options

11446063 Nov 10 20 It will lead to some drivers being unable to pay for parking.

11446057 Nov 10 20 I will only use cash. I will resist the move to try to force us to leave a Digital trail wherever we go. Cash is private and universal. It works when systems fail and when the power goes down.

11446046 Nov 10 20 It is a discriminatory change!

11446045 Nov 10 20 Principle: cash payment should be allowed. Practical: sometimes it is more convenient (say the overnight fee for residents)

11446039 Nov 10 20 Unacceptable impact on those who cannot or will not use non-cash methods

11446034 Nov 10 20 Card/web fraud

11446030 Nov 10 20 Not inclusive

If the internet is down or people don't have a smart phone, you cannot park . It is discriminatory, complicated to use and takes forever to find the right app. Not impressed with this move at all and cannot see the benefit, other than to the Council.

11446026 Nov 10 20 No other way to pay

11446006 Nov 10 20 I think it's important to keep cash as a payment option as much as possible

11445984 Nov 09 20 "cashless parking" heavily implies free parking. If the council refuses payment of His Majesty's Pound sterling then people can't be held responsible for not being able to pay.

11445974 Nov 09 20 Because it just makes the cost higher and adds a transaction fee

11445957 Nov 09 20 Safer and easier

I really feel concerned about members of the population who find using self service card payments challenging. This is based on observations of some older members of my family who are unable to pay for their shopping in shop self service machines. It also concerns me card payments can discriminate against members of the population who can't have a bank account for whatever reason, they will be excluded should they need to pay in car parks, on street parking etc.

11445955 Nov 09 20

11445949 Nov 09 20 Economical for council

11445949 Nov 09 20 I don't want to be carrying small change around, and don't want to install endless apps onto my phone or sit waiting to pay to park over the phone

11445938 Nov 09 20 We must have choice

11445937 Nov 09 20 Subject to ease of other payment. Don't rely on phones.

11445933 Nov 09 20 It excludes certain members of society, especially if they are up to limits on their cards.

11445923 Nov 09 20 Card security open to scammers.

11445864 Nov 08 20 Cash is better for budgeting and managing

11445798 Nov 08 20 Parking meters with cash will die eventually. I believe we need options to accommodate all, but this is a step in the right direction which will promote positive change.

It doesn't affect me personally, but I'm concerned for others. I also would like to see clearer directions at the parking machines; I have found it difficult to understand the charges especially at different times of day and evening.

11445754 Nov 07 20

11445666 Nov 07 20 Needs to be an option for those without contactless or smart devices

11445653 Nov 06 20 We should have a facility to pay by cash as it is still a legal tender and I don't carry my card always. It is simple to pay by cash.

Had to try to use them before and it was confusing for us and others attempting to use. More often than not they were broken or would not link to the net. These were in York and other parts of the  
11445524 Nov 05 20 country

11445495 Nov 04 20 Both cash and card should be offered. Coins are legal tender and should be accepted. I do not always have bank cards with me but always keep coins in my car

11445474 Nov 04 20 the next move would be by smart phone - this is not convenient for everyone

11445464 Nov 04 20 We are more confident using cash.

11445408 Nov 03 20 It doesn't matter how it affects me - it matters how it affects others, and 'cashless' payment methods victimise poorer people in particular.

11445385 Nov 03 20 I never has change

11445315 Nov 02 20 I would stop visiting York and go shopping elsewhere

I don't like to use my card for small amounts and tend to park in York in the evenings and as I have a minster badge it is £1. Scrap evening charging for minster badge holders and I wouldn't have a  
11445277 Nov 02 20 problem

11445256 Nov 02 20 I think it disadvantages older people who do not like to pay by card.

11445203 Nov 01 20 Much more difficult to pay, and relies on technology which can go wrong

I still think it is 6 years maybe 10 years to early for the previous generation ie the seniors who are not technically adept with smart phones etc. I do think that to remove the ability to pay by cash would  
11445199 Nov 01 20 discriminate against them. The idea is sound but not just yet.

If I can't pay by cash I won't be visiting York. Denying use of cash is discriminatory, and should be illegal. You impact most on those that have no say and you have a responsibility to make facilities  
11445185 Nov 01 20 available to all.

11445185 Nov 01 20 It is very important to retain cash. Removal of the right to use cash removes the ability to do anything without somebody knowing what you are doing and where you are.

This is a discriminatory policy dreamt up by white able bodied middle class people who do not realise how many of us rely on cash and/or do not have access to banking facilities and/or mobile  
11445182 Nov 01 20 phones.

11445163 Nov 01 20 Using cash at the parking machines isn't worth the upkeep

I've been in the situation where I've paid for a strangers parking as their contactless card needed it's pin entering this wasnt working. It's also not good for people without smartphones or contactless cards. ased

11445162 Nov 01 20 Save money for the council and allow them to use the money for other more important services

Taking away cashless options is discriminatory against the elderly and people on low incomes who benefit from using cash to budget. removing the options to use cash by councils and other businesses is contributing in the demise & closure of other local services like post offices & local bank branches, again this affects elderly and low income families. Discriminatory against tourists and some refugees who will be charged extra bank charges for every card transaction they make abroad. It makes every transaction reliant on technology which is not a good thing, cards can be declined, phones can run out of power & for every transaction made you are open to data breaches. A bad idea all round. Convenient for the council but not for the public.

11445101 Oct 31 20 Saves CYC money collecting from machines but must be rigorously thought through & implemented fairly.

11445075 Oct 31 20 As long as can use card NOT MOBILE ONLY DANGEROUS

11445038 Oct 31 20 Any reduction in diversity should be resisted. Cash is the simplest way to pay, no faffing with card or (worse) apps

11445036 Oct 31 20 Would not want to be app only

11445002 Oct 30 20 It's a waste of Council money to continue accepting cash - waste of taxpayer money, York needs to move with the times

11444953 Oct 30 20 Don't have a smart phone

My experience of cashless parking in non council sites has been poor - when smartphone connectivity is an issue, which has been an occasional problem - then what does the motorist do? Move to another car park, which is often impractical; leave a note in the car but risk a large penalty if enforcement officers check the car park and connectivity has been restored?

This disadvantages older people, like us, those who do not use smartphones, people who do not have bank cards, many disabled people. Many people cannot afford to park in York. We have to save up coins in advance but would rather do that. £4 to park in evenings for a night at the theatre is not acceptable

11444949 Oct 30 20 Because so often they don't work and I can't understand how to use them. Then no way to appeal

11444935 Oct 30 20 Takes away freedom of choice & privacy

It would prevent myself and other people like me being able to park. I do not have a smartphone and I do not want to pay using a credit or debit card as I want to keep a close eye on my spending. I do not trust cashless payment methods, if there is an error on the part of yourselves or my bank, I will most likely be unable to have the time to try and correct it. I want to have the option to pay by cash as it is simple and not subject to error. If I cannot pay to park with cash I will be unable to park and this will ultimately prevent me visiting York for shopping and leisure.

11444912 Oct 29 20 If you want people to have to part with their money in order to park their car, they should at least be able to choose the method which is most convenient for them.

11444906 Oct 29 20 Happy to use contactless card

11444906 Oct 29 20 Cash must remain an option going forward

11444905 Oct 29 20 Cash must be kept unless you wish for "1984 "

11444905 Oct 29 20 For me it's fine, as long as you don't go down the parking app routes. BUT I'm concerned for those who may be unable to access this survey or don't have bank accounts or need to keep spending secret from abusive partners. There's too much marginalisation of people by society because of government funding cutbacks to local people and their councils.

11444905 Oct 29 20 Cash should always be an option

11444903 Oct 29 20 It's egregiously discriminatory!

11444903 Oct 29 20 Lower cost for council and therefore lower parking costs in the long term. Easier.

11444903 Oct 29 20 I do not pay by card.

11444903 Oct 29 20 There should always be the option to pay by cash. Removal of cash options for parking and for other purposes removes freedom of choice and is leading ever closer to the introduction of Central Bank Digital Currency.

11444901 Oct 29 20 Cash is crucial to me

11444900 Oct 29 20 Overseas visitors, elderly drivers, those without smart phones or have credit cards will be disadvantaged, indeed discriminated against for wanting to do a simple task like parking. Their freedom of movement is restricted.

11444896 Oct 29 20 SHOPS AND BANKS IN YORK WOULD LOOSE CUSTOM

11444899 Oct 29 20 Fundamentally discriminatory. Not everyone can afford a smart phone or have a contract with sufficient data allowance to download apps or have a digital means of paying from a smart phone.

11444899 Oct 29 20 It is unhelpful, particularly to elderly people.

11444899 Oct 29 20 Disadvantages those who have no other means of payment.

11444899 Oct 29 20 It is vital to retain the option to pay in cash. Removing this discriminates against the elderly, foreign visitors, and those who prefer not to unintentionally wander into a digital surveillance state.

11444898 Oct 29 20 It is all about facilitating council activity, nothing to do with the customer. It is a removal of choice and an increase in the surveillance society.

11444898 Oct 29 20 I need to use cash

11444895 Oct 29 20 I don't have a smartphone. It costs me to use my card. I value anonymity.

11444895 Oct 29 20 It would encourage councils elsewhere to make the same imposition

11444894 Oct 29 20 This proposal is against the principles of DEI - Diversity, Equity and Inclusion

11444894 Oct 29 20 Many people will suffer if cash payment options are removed.

11444893 Oct 29 20 It discriminates against people who do not have 'smart' phones! It will serve to deter visitors! Not a very intelligent idea, is it?!

11444893 Oct 29 20 I want to use cash

11444892 Oct 29 20 everyone deserves choice, and some people can only pay with cash

11444892 Oct 29 20 Prefer to use cash

11444892 Oct 29 20 Too technical for us oldies with no mobile

11444892 Oct 29 20 Discriminatory towards those who chose to use cash or have no access to electronic payments

11444892 Oct 29 20 People need choice. Many prefer cash, perhaps especially the elderly. Is removing cash a form of discrimination?

11444891 Oct 29 20 I use cash for almost all my needs when visiting.

11444891 Oct 29 20 Cash payment should always be an available option.

11444891 Oct 29 20 it is a breach of my human rights

11444891 Oct 29 20 Cash is convenient and private

11444890 Oct 29 20 It affects the elderly and mentally ill

11444890 Oct 29 20 It is discriminatory. Thousands of people do not have the facility to make cashless payments.

11444890 Oct 29 20 It excludes elderly, like me, people who can't use cards or aren't online. It disadvantages a huge number of people.

11444890 Oct 29 20 I find it discriminatory against myself, elderly people. Those that do not have a bank card or smart phone. Those that want to not be logged & tracked throughout their day

11444890 Oct 29 20 I always use cash.

11444889 Oct 29 20 Will prevent me parking legally

11444886 Oct 29 20 Removal of cash is discriminatory

11444873 Oct 28 20 I tried to pay for parking twice this week via phone but there were issues both times. Before you go to cashless you need to make sure that the options you give to pay are working.

11444872 Oct 28 20 Not a secure option , the system could be hacked and personal bank details obtained

11444864 Oct 28 20 Would probably be ok for me but I'm thinking of the aged who may not know how to download the Pay by Phone App.

11444861 Oct 28 20 It disadvantages the most vulnerable in society, e,g disabled, elderly.

11444861 Oct 28 20 Usually avoid meters as far as possible

11444855 Oct 28 20 Only if I can use the machine to pay by card or phone, and not an app I have to install or ring up.

11444853 Oct 28 20 It would stop me and my friends ever using car parks which would mean no theatre visits, no cinema visits, no meals out. Can't use buses as they are unreliable at night. Can't use P & R as it doesn't operate late enough

11444849 Oct 28 20 Not fair to those without card

11444848 Oct 28 20 Personally I have no difficulty with cashless but I do object to having to pay higher parking fees when paying online. I paid online last time I parked on Bishy road and it cost more than if I had paid in cash. My objection to going fully cashless however is the impact it has on the older generation who either have no facility to pay cashless and aren't sufficiently IT proficient to do so

11444801 Oct 27 20 I think we need to provide cash parking at a selection of parks across the city - digital footprint being the most important

11444830 Oct 27 20 Not all can pay by card or phone

11444826 Oct 27 20 Some people can't pay by card, should offer both choices

11444818 Oct 27 20 Mainly to reduce council costs

11444812 Oct 27 20 Many people do not have another option

11444808 Oct 27 20 It TAKES AWAY PEOPLES FREEDOM OF CHOICE- especially the elderly

11444808 Oct 27 20 credit card use would make it easier to use.

11444804 Oct 27 20 Cashless is more convenient and efficient.

11444803 Oct 27 20 Security and reductions of costs re. maintenance and collection

11444800 Oct 27 20 Digital systems unreliable. Subject to fraud.

11444797 Oct 27 20 Cash it way taking way will cost more as you be charged

11444793 Oct 27 20 The service should be available to all. Cash is easiest for many elderly

11444787 Oct 27 20 Cash is quick, convenient, easy for friends to share costs

11444785 Oct 27 20 I think this would severely disadvantage older people who do not have access to sophisticated electronic devices

11444784 Oct 27 20 Alienates older generation who are statistically more likely to need to drive to York (reduced mobility etc)

11444780 Oct 27 20 I can see both sides of the argument but for people who cannot afford the large costs of parking in York it sends unfair.

11444776 Oct 27 20 see answer in Q13

I understand that times move on but do not like the fact that cash users like me are now being discriminated against just because we do not feel comfortable using electronic payment methods. I am  
11444778 Oct 27 20 very comfortable with using cash and not so using other methods.

11444777 Oct 27 20 I wouldn't want this decision to badly affect anyone.

11444776 Oct 27 20 Need the option of how to pay. No signal cant pay etc.

11444773 Oct 27 20 Only if card payment is allowed

11444771 Oct 27 20 For me it makes no difference, and it's better for Council costs

11444769 Oct 27 20 Not everyone has a mobile or is happy to pay using a card

11444769 Oct 27 20 Nowadays all payment are contactless, we should follow the trend in technology and way of life

11444767 Oct 27 20 People should have the option

11444767 Oct 27 20 Paying by cash should still be an option in addition to other methods.

Unnecessary effort to 'save' money at the expense of residents and visitors. York is powered by its brilliant tourism economy, why introduce barriers to this? Parking should be cheaper, easier, accessible to all, to sustain and grow the economy. Expensive and complicated city centre parking makes people take their business to the big boring suburban shopping centres, which do not benefit

11444747 Oct 27 20 York's diverse city centre.

11444742 Oct 27 20 It's not inclusive for all visitors. People use cash to manage money and a cashless society is harder for different generations to continue to have freedom when visiting the city.

11444739 Oct 26 20 Removing choice for many especially senior citizens for who many have limited access to other payment methods

11444736 Oct 26 20 It discriminates against those who cannot use a smart phone or cards

11444730 Oct 26 20 not everyone can use alternative methods - you must consider all

11444729 Oct 26 20 It cuts down options particularly for the elderly

11444729 Oct 26 20 Whilst this wouldn't affect me as a smartphone user it would have an impact on my father who isn't a smartphone user and very much a cash person.

11444728 Oct 26 20 I know people who only use cash

11444723 Oct 26 20 I find the cashless machines difficult to understand and use.

11444721 Oct 26 20 I support as long as it doesn't become pay by phone only

11444720 Oct 26 20 Not useful to older residents

11444717 Oct 26 20 Only support if can use cards, do not support if it's all parking apps

11444713 Oct 26 20 Having enough change in cash is hopeless

11444711 Oct 26 20 The option should remain for those less able to use computerised systems

11444710 Oct 26 20 Legal tender. Cash should always be available for all the reasons you have mentioned about people who don't have cards etc. Charges also for using cards.

11444711 Oct 26 20 Removing the option should not be an option.

11444710 Oct 26 20 I prefer to use cash

Sometimes the Pay by Phone app doesn't load (issues with 4G?). If there is no facility to enable card payments to me made eg St Nicholas Fields car park, then the only option is to pay cash or go to a different car park and hope it has a card payment option. This happened to me a couple of weeks ago and was very inconvenient especially as York was very busy! Fortunately I had enough

11444707 Oct 26 20 change on me for a short visit...

11444708 Oct 26 20 This prevents people who cannot use cashless methods from coming into the centre of York and is discriminatory - all York Council tax payers should be treated equally.

11444707 Oct 26 20 I couldn't or would find it very difficult to pay any other way/

11444706 Oct 26 20 Removes choice and conversion of machines is a capital cost when the council is running a deficit.

11444705 Oct 26 20 Not everyone has contactless cards, or mobile phones. I can't really think why, so perhaps they should just be excluded anyway.

11444706 Oct 26 20 Because that's yet again the council discriminating against people that struggle to pay by card or can only use cash to pay for things

As someone who likes to be able to choose how I pay for things I strongly object to the move to cashless parking. What if the phone doesn't work or as died? What if the bank card is damaged? I like

11444706 Oct 26 20 to be able to use cash and I know several elderly folk who don't have smart phones or like using bank cards. It's not fair on them

11444706 Oct 26 20 Security and economy

11444705 Oct 26 20 As long as can use debit cards for payments

11444700 Oct 26 20 This has to be seen in the context of wider moves towards a cashless society and this reduction in available options hitherto enjoyed by everyone will be a negative development.

11444697 Oct 26 20 People need to have choice how they want to pay

11444696 Oct 26 20 Definitely not. Cash should always be a payment option in all cases everywhere

Many people will not do it- they will just go somewhere where it is easy to park like Ripon or Malton. I dont support the electronic daa collection that goes along with tracking peoples movements and car

11444696 Oct 26 20 positioning.

11444688 Oct 26 20 Elderly people will be penalised.

By introducing cashless payment you are excluding many members of the public. I rarely go into York now even with a Blue Badge as the car parks are too far from the shops and my husband and I cannot walk that distance. That saddens me in a City I have lived in for over 70years. If we do go out it will be to our off York shopping centres because you can park for free and not have far to walk

11444683 Oct 26 20 to reach the shops

11444677 Oct 26 20 Current system is convenient and works well. New machines would be expensive and a waste of Council resources

11444675 Oct 26 20 There's no need to waste money fixing something that is not broken. People tend to use cash for parking especially the older generation, cashless would be confusing and agitating for most people.

11444670 Oct 26 20 I live on cash. I can't work out apps. I don't understand them.

11444670 Oct 26 20 No smart phone .

Many people don't have the option or importantly the confidence or trust to use electronic methods of payment. I have used card payment in the past but for those transactions the pay machines are not user-friendly. It takes so much longer to work out how to do something that should be easy. Also your article says it costs about £90,000 a year to collect from the machines so tell us what that

11444640 Oct 25 20 money would be used for instead.

This decision discriminates against people who do not have access to a digital method of payment- I work in the city with people who have complex needs and limited capacity to use digital methods

11444634 Oct 25 20 of payment

I would stop coming into York as I do not have a smartphone. I could pay via cc or debit card but not by "app". I would use public transport or go elsewhere to shop , eg Pocklington for me, or look at

11444634 Oct 25 20 home delivery for supermarket shops

11444627 Oct 25 20 I struggle with the technology

11444626 Oct 25 20 It would stop me coming to York and budget what I spend

11444624 Oct 25 20 Not everyone had a smart phone for apps, or use contact less cards. It's time consuming,.Uchida quicker putting cash in.

11444623 Oct 25 20 Need to think about people who don't carry smart phones. Or haven't got bank cards.

11444608 Oct 25 20 I rarely have enough coins these days.

11444606 Oct 25 20 This would leave a large proportion of the population unable to use car parks?!

11444604 Oct 25 20 Removing use of cash would limit my ability to come to York

11444604 Oct 25 20 It disadvantages groups of people who cannot use cashless payment, as you said in your description.

11444592 Oct 25 20 Just because I use my phone to pay for parking, doesn't mean everyone can.. I can see the benefits, but wonder if they outweigh the inconvenience that would be caused to some people...

11444591 Oct 25 20 Restricts the availability of parking for residents and visitors who don't have access to a smart phone.

11444585 Oct 25 20 It would not necessarily be a big issue for me personally, but it would be for many other people.

11444584 Oct 25 20 You MUST leave some options to pay by cash, I agree not all car parks or on-street need to be, but the larger car parks MUST retain cash.

11444584 Oct 25 20 The Council faces financial challenges. The numbers on cash usage speak for themselves. A £90,000+ saving is hugely significant. Supporting cash for a minority does not make sense.

11444582 Oct 25 20 Don't always want to pay by card, the apps don't always work/poor connection

11444581 Oct 25 20 because it discriminates against people who do not use credit/debit cards

11444579 Oct 25 20 I have to use cash to pay.

11444579 Oct 25 20 It doesn't affect me but I know people who don't use contactless.

11444577 Oct 25 20 Cannot pay cashless, this would stop me accessing york.

11444577 Oct 25 20 Paying by cash should always be available

11444574 Oct 25 20 Discriminates against older people and less well off who are less likely to be able to use cards

11444569 Oct 25 20 Excludes some from using car parks

11444540 Oct 24 20 Using a bank card is not secure and you don't get a receipt or ticket. I do not possess a "smart" phone and would be unable to use this method of payment

11444538 Oct 24 20 For the reasons stated already, not everyone has the ability to use their phone to pay, people with disabilities might not be able to use them, domestic abuse victims can't leave a trail

11444537 Oct 24 20 because if my card did not work how would i pay. my wife is disabled.

11444533 Oct 24 20 Admittedly, it wasn't in York, but I have had contactless and mobile payment systems fail for me in the past and had to move my car somewhere with another meter causing stress and delayed our plans, so I always prefer so stick to cash payments and keep change in me car specifically for this as i have never had a cash payment fail.

11444529 Oct 24 20 The choice to use cash should be available .

11444527 Oct 24 20 Because it would seriously affect people like me who do not use cards

11444525 Oct 24 20 I use cash to park, i do not have a smart phone and wish to pay in cash - i wouldn't be able to use the car parks and wouldn't be able to go to teh hairdresser of 20 years, my optician - Viewpoint and clothes shopping

11444524 Oct 24 20 I don't use CYC car parks but when I travel elsewhere I like to use card or cash. Apps are a pain because each council seems to have a different app.

11444524 Oct 24 20 As above - it is ableist and discriminatory. My parents would not be able to work out the software to park and from my experience, it often does not function appropriately.

11444523 Oct 24 20 It excludes a lot of people from parking and I disagree with a cashless society

11444519 Oct 24 20 Not everyone can operate the other technical methods of payment.

11444517 Oct 24 20 It would stop me having a choice

11444517 Oct 24 20 Tried to use these in other areas they end up complicated and time consuming

11444515 Oct 24 20 I think that it is important to have at least some options to pay for parking with cash for those people who do not have access to debit/credit cards.

11444509 Oct 24 20 Disadvantages the 14% who do use cash, esp. disabled

11444508 Oct 24 20 enable everyone to park easily and pay as they prefer. Once again more vulnerable and disadvantaged people are being penalised. They should have priority. You make over £7million pounds per year from parking so £90 thousand is a minute sum to

11444508 Oct 24 20 It's the method I use anyway

11444506 Oct 24 20 Not everyone has internet or the ability to use wifi

11444502 Oct 24 20 apps will work. Less flexibility, more apps that don't/won't work or connect leaving users unable to pay and therefore unable to park without getting a ticket. The council can't run themselves, let alone ensure payment

11444501 Oct 24 20 see my response to q 9 above

11444499 Oct 24 20 Saves money for the city, reduces paper usage of ticket, modern

11444498 Oct 24 20 Legal requirement in England to accept legal tender for any debt.

11444498 Oct 24 20 It's a progressive measure

11444493 Oct 24 20 Prefer cash on parking as I have a cash coin for this exact purpose

11444493 Oct 24 20 No effect on me, but I am concerned for the elderly and vulnerable who will be most impacted by a decision to go fully cashless

11444489 Oct 24 20 Costs of collecting cash, dangers of carrying cash, banks can charge more to deposit cash,

11444489 Oct 24 20 I prefer to use cash. Becoming a cashless society would have a huge detrimental impact on a lot of people, particularly those in greatest need.

11444488 Oct 24 20 People are using Les and Les cash now. Plus it will be easier for foreign visitors.

11444487 Oct 24 20 app and I didn't feel safe phoning through my details. Fortunately, the car park offer allowed a grace period to pay the fee. I was able to find somewhere I had a signal and was able to pay. Cashless methods are fine until technology goes wrong. I have two experiences. 1) Parking machine did not accept my credit card. On the first occasion I had to find somewhere else to park. On the second occasion I had an alternative card. On both occasions I had enough cash. 2) I visited a car park that I had used previously. On entering the car park there was a man standing on the back of his pickup truck waving his phone around. I thought this was a bit odd but drove up to collect my entry ticket. The barrier opened immediately and as I reached over to collect the entry ticket I read a notice to say that the car park was now pay by app. As the barrier had raised, I had no option other than to use the car park. I then discovered that there was no phone signal to download the

11444487 Oct 24 20 Theft and convenience

It is discriminatory against the poor and disabled, it is simply wrong. Also, it will encourage people to park unofficially, which in such a small city will serve only to worsen already serious congestion problems. Refusing cash payments can be classed as a breach of the Equality Act (2010). You are required to make reasonable adjustments for disabled, poor,... other service users, and this means

11444485 Oct 24 20 you must accept cash payments.

11444485 Oct 24 20 Cost savings

11444484 Oct 24 20 Card machines often don't work. Also there is a risk of fraud

It shows no consideration whatsoever for those people who do not have fancy mobile phones, bank accounts with cards or who do not wish to engage with 'technology' for fear of their bank card being

11444483 Oct 24 20 'chewed up' or not being able to access the parking charge 'methodology' via their mobile phone.

11444483 Oct 24 20 I think there are legitimate reasons that people will need to pay cash. so they need to have an option to do so.

Loss of secure method of parking; loss of control over finances at the difficult time in a cost of living crisis; additional time in trying to find alternative places to park or means of paying; does York really

11444482 Oct 24 20 intend to reduce footfall in the City Centre? No wonder residents shop out of town so much!

11444482 Oct 24 20 I believe that in bigger car parks, a limited number of cash payment machines should be retained/provided for the next few years until the move to cashless in general is further along.

11444482 Oct 24 20 I never carry cash. App parking is great and allows session extensions.

11444482 Oct 24 20 Not everyone can afford smart phones or have bank cards

11444481 Oct 24 20 If you take away the fees (considering you'll be saving £90k) and the additional non optional cost of a 15p text reminder then I'll happily support the decision for cashless.

11444480 Oct 24 20 I don't carry cash anyway, and the financial benefits to the city are clear by removing this option

11444480 Oct 24 20 choice is required for all , cashless systems are confusing and ripe for scams and problems - i oppose this move completely

11444480 Oct 24 20 The payment apps are slow and confusing

11444480 Oct 24 20 I think we are changing to a digital society and I'd rather use the money saved in other areas.

I don't object to cashless payments but when I have paid by card the cost has been significantly higher. Why should that be if the admin costs are less ? Also, there can be technical problems and  
11444479 Oct 24 20 without the option to pay by cash this could make it impossible to pay.

11444479 Oct 24 20 Don't carry cash, machines more likely to break

11444479 Oct 24 20 It would stop me parking in York.

11444478 Oct 24 20 Avoids need to carry cash

11444478 Oct 24 20 want to pay by cash

11444476 Oct 24 20 If paying by ap would it be a country wide one or one just for YCC

11444476 Oct 24 20 Some people do not have the option

As the machines don't give change, it is pretty much impossible to have the exact change to pay for parking. Plus I don't carry cash or even cards with me mostof the time, just relying on my phone or  
11444475 Oct 24 20 watch to make payments.

11444475 Oct 24 20 this would discriminate against people who are on lower incomes, may not be able to manage online banking, elderly people

11444475 Oct 24 20 Because I rarely carry cash / have the right cash and machines never give change - contactless is far easier

11444472 Oct 24 20 Other people are unable to park due to only being 'cash people'. This includes my husband and father. You are excluding a service for some people.

11444475 Oct 24 20 To save money and reduce crime

11444474 Oct 24 20 i don't carry cash

11444473 Oct 24 20 York is a tourist destination, and spare change at the end of a day's visit, will enable, paying exactly, for durations of parking

11444473 Oct 24 20 The apps take a long time to load and don't recognise the Minster Badge holders so end up charging you full price rather than the discounted one.

11444473 Oct 24 20 Cost, safety, convenience

I think it's ageist. You have an article immediately below the cashless car parking entitled age friendly York. This is not age friendly. Many people do not want to or know how to link their mobiles to any way of paying for anything

11444472 Oct 24 20 Some elderly or more vulnerable individuals may not be confident to use the cashless machines or have bank cards/mobile phones

11444472 Oct 24 20 No alternative

11444472 Oct 24 20 Makes it more difficult for certain members of the community

11444471 Oct 24 20 I can see it makes economic sense for the Council and £90k can be better spent on other services.

11444471 Oct 24 20 Having been scammed before by ticket machine I no longer trust them

So long as there are any people for whom cash is their only method of payment, this option must remain available. This disproportionately affects certain groups (older people, low income) and so it would be discriminatory to exclude them

11444471 Oct 24 20 I think you should be able to do both

11444471 Oct 24 20 i have many friends who could not cope and would stop coming into THEIR city

11444470 Oct 24 20 The costs incurred can be saved and diverted elsewhere

11444470 Oct 24 20 saving the cost of maintenance and collecting moneys

11444469 Oct 24 20 Excision of choice and touch screen machines not always working correctly (I speak from experience)

11444469 Oct 24 20 Where parking is short-term eg most street parking I think cash machines should remain with cashless machines in car parks where people expect to pay larger amounts.

11444469 Oct 24 20 Some older people are unable to do this and it is unfair to withdraw cash machines for these people

11444469 Oct 24 20 As many still prefer to work in cash. If no internet access or card reader not working there are no other viable options and could incur a fine.

11444469 Oct 24 20 Much easier and I hardly ever carry cash.

(1) The technological barrier excludes the elderly and the disabled (eyesight issues, reading issues, mental health issues, manual dexterity issues, paralysis etc.), (2) the cost barrier of owning a smartphone with a 4G or 5G connection excludes those on lower incomes, (3) a problem with 4G/5G connectivity would stop people being able to pay, (4) having cash in a machine encourages the

11444469 Oct 24 20 council to to monitor car parking better with both cameras and actual security personnel or police, improving safety.

11444469 Oct 24 20 Cost savings and shows intent to move towards public transport / walking / cycling / wheeling

11444468 Oct 24 20 Cash is an outdated option to pay for anything these days and streamlining the system with only online/debit card payments is the only way a modern city will progress

11444468 Oct 24 20 It will put people off coming to city, we are not as yet a cashless society. And the council needs to make things easier not harder.

Absolutely not. You cannot take away people right to choose how to pay. My grand parents and my mother all don't use cards etc. They draw out cash for the week and spend that to keep in budget. I

11444468 Oct 24 20 work outdoors and do not take cards etc out with me either, I take the cash I need for the day and that is how I pay for parking.

11444468 Oct 24 20 I prefer to have the choice of paying in cash rather than card.

You need to cater for all members of society, many older drivers and low income families do not use cards or even have access to cards that are acceptable to these machines and you will be

11444467 Oct 24 20 penalising them

Whilst it would have little effect for me, I know some people who it would prevent being able to park in York. This in turn would mean we (including me) would go elsewhere so council would also lose

11444467 Oct 24 20 my parking revenue

11444467 Oct 24 20 Most people Cary a debit or Credit card which they could pay with or use the App like I do.

11444467 Oct 24 20 Too many apps for parking schemes

It excludes all people who don't have a smartphone and many vulnerable people in society. You are excluded if you've lost your card etc. Those who are on a low income use cash to budget better

11444466 Oct 24 20 especially in current times. York has lots of older visitors who don't have access to digital payments.

11444466 Oct 24 20 I believe it is unfair to those who have no card or difficulty using the machines

There are so many people who need to pay with cash for various reasons, and by removing the option completely you are stopping people being able to park in the city centre. Also, contactless/card

11444466 Oct 24 20 payment often don't work on the machines so the more options to pay the better!

11444466 Oct 24 20 You can use the money savings to remove the evening charges of Minster Badge holders, but you won't.

11444466 Oct 24 20 You need to cater for all residents, not just those tech savvy

11444466 Oct 24 20 The council needs to save money:. We should not prioritize motorists

11444466 Oct 24 20 Stupid decision that will affect lots of older people and people without smartphones

11444466 Oct 24 20 People need options. There should be at least one machine per car park accepting cash. Reduce the number yes but don't remove.

11444465 Oct 24 20 tourism. why not have a prepay card, available in shops like an oyster card

11444462 Oct 24 20 There are many people who rely on using cash. I find other methods confusing.

11444460 Oct 24 20 I know there are people who would struggle if they didn't have the option to pay cash and don't believe it is right for government to take that option from them.

11444443 Oct 24 20 Unreliable technology as proven elsewhere in England

11444430 Oct 23 20 Not all users have the ability or desire to pay non-cash and it is essential to ensure that nobody is disadvantaged.

11444437 Oct 23 20 Save money

11444437 Oct 23 20 Many elderly don't have debit cards & are not digitally savvy it's discriminatory towards them as many also don't have smart phones

11444434 Oct 23 20 We don't have contactless cards

11444433 Oct 23 20 You say yourself that some people, already disadvantaged in life, would be unable to use cashless machines. This is so sad and indiscriminate.

11444432 Oct 23 20 I do not wish to risk using a card to pay for parking, I want to use cash.

I reserve the right as a customer to choose how to pay for parking and anything else I pay for. It is against my human rights to take this choice away from me and anyone else who needs to or chooses to pay cash

Removing option for choice of payment to residents and risking card fraud by hacked machines or devices reading cards on machines. Also excluding some oroplev from oatkindvdyevto lack of card.

It is excluding people who want to pay cash

Its prohibitive to the most vulnerable in society and not necessary.

Being elderly (81) I have always used cash.

There's huge sections of population that can't use anything but xash

I don't have a smart phone and worry the correct amount is taken from my debit card if I accidentally press the wrong button. Cash is easier to control the amount paid

Cashless methods are unreliable.

You won't reduce the parking costs given you'll be saving more as the council is as corrupt as the Tories. But as a society we're not ready to go fully cashless yet

Personal preference, cash

Older people find machines harder to use

Finding a car park only takes cash is a real pain. I always have a card or phone. I usually have no cash.

I only use cash

Easier. Cheaper.

It adversely affects those who can not or prefer not to use digitl payments

11444408 Oct 23 20 Taking jobs away from council employees

11444407 Oct 23 20 I only have access to cash

11444404 Oct 23 20 Saving the council money.

11444402 Oct 23 20 I will be unable to to into town

11444401 Oct 23 20 I can't afford a smart phone.

11444401 Oct 23 20 Some people prefer to use cash and they are becoming alienated by the drive to love everything to cashless

11444398 Oct 23 20 my experience of using cashless machines awkward and clumsy. The machines are not easy to use.

11444399 Oct 23 20 CYC seems to be wishing that disabled drivers don't exist.

11444397 Oct 23 20 Choice for local residents. Not council role to minimise choice.

11444396 Oct 23 20 I do not agree to going cashless. I like to budget and find it easier using cash for things like parking and bus fares etc

11444395 Oct 23 20 Because there are times when only cash is available

11444387 Oct 23 20 Some people need to leave no digital trail

11444385 Oct 23 20 I only use cash and don't need a smart phone.

11444382 Oct 23 20 The contactless payment options invariably don't work. Several time recently I have tried to pay by this method and it has refused to accept payment, so I have resorted to cash.

11444381 Oct 23 20 I do not want to register my information. Cash allows people to park nearer to the shops such as coppergate. Relying on phones to pay isrestricting and dettering people coming in to york.

11444382 Oct 23 20 Parking should be accessible for everyone removing cash options discriminates against those that are elderly, do not have the technology or the tech know how.

Technology is always prone to failure, if not directly the payment machines. It can be mobile network issues that prevent being able to use online methods of payment. Some people simply may not have money in their bank accounts to pay but have cash.

Because I don't always have my phone with me. Don't take my card with me as am using cash to budget. Its very concerning that signal is often not there and there are outages in banks Internet access. An added reason is people can be tracked

11444378 Oct 23 20 The option to pay cash should remain always. To remove is to discriminate against those who prefer to pay cash and would also leave us susceptible to unforeseen IT failures of banks or internet.

It is not fair on the older generation, it will put them off coming into the city centre. Need to give them everyone an option. Parking in york is already expensive and difficult having an affect on businesses

11444378 Oct 23 20 Many people have no access to these payment methods and cash should ALWAYS be accepted.

11444377 Oct 23 20 A lot of people, mainly elderly are still unsure of using card and phones. May only be x% but why would be eliminate these people

11444376 Oct 23 20 A lot of elderly people would struggle to pay

11444376 Oct 23 20 Some people don't have access to a card or bank account

11444375 Oct 23 20 It depends what replaces it

11444375 Oct 23 20 Cash is legal tender for transactions. I object to privatization of all payment schemes.

11444375 Oct 23 20 Cheaper to run

11444375 Oct 23 20 Cash needs to be kept in society its ludicrous this survey is even happening

11444375 Oct 23 20 it amounts to digital discrimination!! not everyone has smart phones, apps, or debit cards

11444375 Oct 23 20 Discriminates and restricts options.

11444374 Oct 23 20 I no longer carry cash. Most things are now paid by phone.

11444371 Oct 23 20 As long as no one is excluded

It is age discrimination and removes opportunities from older people like me who cannot use apps due to not being able to read small screens on phones being terrified of being scammed by providing data that may not be protected having stiff fingers that can't type on a phone screen and are charged more for using apps when we can't afford it. I will stop using the businesses in york that I visit

11444373 Oct 23 20 such as hairdressers butchers greengrocers and become more isolated

11444372 Oct 23 20 Depends on the alternative offered. Cashless by Card is acceptable, cashless by phone app is most definately not

It's discriminatory, the online methods of paying add a ridiculous % and are sometimes incompatible with residents permits. Sometimes a card doesn't work or needs a pin to be entered (which isn't an

11444371 Oct 23 20 option).

11444371 Oct 23 20 I would not be able to park as I couldn't pay any other way

I'm fine - I rarely need to use parking meters and I would find it easy enough to find cash or use a card. I am concerned about those, particularly from older generations for whom this is less easy and

11444370 Oct 23 20 who are also less likely to fill in these types of surveys. They are also the ones who are less likely to make a fuss at the time, but also be more affected.

I want to retain the flexibility to pay as I wish. If the Wi-Fi network goes down, how do we pay? I do use pay by phone though object to being charge a usage fee by the operator. If this goes ahead the

11444369 Oct 23 20 CYC should insist that this fee is removed.